Report of the Pension Advisory Council (PAC) meeting April 18, 2013

PAC members reviewed and discussed the following items:

- Communications to Plan members since the last meeting and to come
- The new "2012 Report to members" will describe the changing picture in the pension world, and create awareness among Plan members about challenges facing the Canada Post pension plan
- Q3-Q4 2012 pre-retirement seminars activities and 2013 planned activities
- The 2012 year-end performance of the Defined Contribution component of the pension plan
- Pension Investment reports:
 - Investment Division report as at February 28, 2013
 - Total Assets report as at March 15, 2013
 - Investment Performance summary as at December 31, 2012
 - Report on Equity Holdings as at December 31, 2012
- 2012 Registered Pension Plan (RPP) Financial Statements
- 2012 year-end operating expenses for Pension Services and the Investment Division, and the 2013 plan
- RBC Investor Services call centre for pensioners performance report as at end of February 2013
- Canada Post Pension Centre (call centre) performance report as at end of February 2013
- Options under investigation for better communication with deaf or hard of hearing Plan members who are having difficulty conversing with the Pension Centre
- 2012 amendments to the Statement of Investment Policies and Procedures
- 2012 plan text amendments to the Canada Post RPP
- Necessary plan text amendments arising from the 2012 CUPW negotiations are scheduled later this year due to their complexity

The next PAC meeting is scheduled on June 19, 2013.